

WARRANTY:

All products sold by ALFA are warranted to be free from defects in material and workmanship and come with a "Bench" Warranty ranging from 6-12 months from Date of Invoice. (unless otherwise noted in catalog).

- A Bench Warranty requires a product to be sent back to the Manufacturer for inspection. Once assessed, if product is determined to be defective, it will be repaired or replaced at the sole discretion of the manufacturer.
- ALFA does not issue call tags
- Warranty shipments without an ALFA Return Authorization # (see RETURNS Section in ALFA'S SHIPPING POLICY pg 131) and/or sent Freight Collect will not be accepted under any circumstances.
- Replacement products and/or credits will not be extended to customers who have items that have not yet received Warranty Assessment Approval. If a customer insist on a replacement being sent prior to the Warranty Assessment, the new product will be NOT be considered a Warranty Replacement and the buyer will be responsible for the invoice and any repaired product covered under warranty.
- Product Warranties are voided in cases where the product has been found to be altered, abused, modified, damaged, improperly installed/maintained or operated contrary to the manual instructions.